

[www.nafshealth.com](http://www.nafshealth.com)

## No Show up Policy

Dear Client,

Please carefully read our cancellation and no-show policy for sessions as detailed below.

Please inform us by email or telephone of the need to cancel or reschedule an appointment as soon as you become aware that you cannot attend.

1. If you inform us 48 hours or more prior to your appointment, then no charge will be applied.
2. If you cancel or reschedule your appointment between **48 and 24** hours before your appointment, then you will be liable for 50% of the costs of the appointment.
3. If you **cancel within 24** hours of your appointment time, then you will be liable for 100% of the cost of the appointment.

As your insurance company will not cover these costs, we will unfortunately have to bill you **personally** for appointments cancelled or rescheduled less than 48 hours prior to the appointment time.

If you have any questions, please contact us using the details above.

We kindly ask you to sign and return to us as an acknowledgement of receipt.  
Your co-operation is much appreciated,

**NAFS HEALTH CONSULTANCY & TRAINING LIMITED.**

Signed:

Please print your name:



Call: 02034091187

Email: [info@nafshealth.com](mailto:info@nafshealth.com)



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